Epic Implementation

Haiku/Canto access

The Epic web applications team has completed its testing of Haiku and Canto, Epic’s applications for handheld chart access on the Apple iPhone/iPod Touch and iPad® devices, and Android® devices respectively.

At this time, providers who have completed their Epic training, have their login to Epic Hyperspace and have a working SER record are eligible to sign up for access to the Providence Epic system through Haiku or Canto.

The initial application will mirror the model used in Alaska and some functions will not be available. Functions not available include dictation and e-prescribe features. Haiku and Canto will provide view-only access with some limited functionality detailed below.

Haiku/Canto Access at a Glance

- Access not available for general physician audience
- Dictation and e-prescribe features will not be available initially
- Haiku/Canto will provide view-only access to patient information
- Questions about Haiku/Canto can be directed to Darren Thomas, Epic web applications manager.

Instructions on access and setting up your device

The following pages provide step-by-step instructions on how to access Haiku and/or Canto.
Haiku and Canto – How do I sign up?

1. Get your Device UDID (40 characters alphanumeric).
   a. Apple Devices. This can be done while connected to iTunes under the summary tab. Or, by following these steps
      i. Download Haiku to your phone
      ii. Open Haiku
      iii. Tap ‘Custom Environment’ at the top of the application
      iv. Tap Configuration button (top left)
      v. Tap Identifier (bottom left)
      vi. The app will display the Install ID and allow you to email the information.
   b. Android Devices. Find Device ID To restrict Haiku for Android access by device, you need to obtain the device ID for each device to which you want to allow access. On the Haiku for Android login screen, tap the Menu button. Tap the Settings icon. Tap About and note the Device ID.

2. Submit a work order with the local Help Desk. Please make sure to give the Help Desk your UDID number and your Epic ID when requesting access to Haiku, Canto or both.

3. Download Haiku for iPhone or iTouch or Canto for your iPad from the Apps store on your device. To find the application, search for "Epic Haiku" or "Epic Canto." You can also find it in the Medical category of the App Store. Refer to the Haiku or Canto welcome page for information about downloading the application.

4. Once the application is downloaded, you’ll need to configure your device.

Configuring Your Device (iPhone)

1. To configure your device, access the device's Settings option.
2. Select the Haiku or Canto application.

3. HTTPS should be set to On.

4. Enter the URL of your Interconnect server in the Server field.
   a. For Washington and Montana: haikuwa.providence.org
   b. For Oregon and California: haikuor.providence.org
   c. For Alaska: haikuak.providence.org
   d. These are the same for both Haiku and Canto.
5. Enter the Soap proxy path in the Path field:
   a. Oregon, Washington, Montana California Path: /soapapproxies/XmlHttpsProxy.ashx
   b. Alaska Path: haiku

6. Once your device is updated and your security is completed, you have access.

7. Log into the application using your Epic ID and password.

Configure Your Device (Android)
1. To configure your device, access the device's Settings option by clicking the 'Settings' button on the Haiku application login screen.

2. This will display the Haiku setup screen

3. You will need to provide the Device ID for your device. This can be accessed by Clicking ‘Settings’, then clicking ‘About’ and then noting the Device ID
   a. Note- The device ID is 40 characters and may wrap on your screen
4. **Server:** Enter the URL of your Interconnect server in the Server field. For Washington and Montana: haikuwa.providence.org. For Oregon and California, haikuor.providence.org. For Alaska use haikuak.providence.org. These are the same for both Haiku and Canto.

5. **Path:**
   
a. For Washington/Montana and Oregon/California, enter the Soap proxy path in the Path field: /soapproxies/XmlHttpsProxy.ashx

   b. For Alaska enter the soap proxy Path Field: haiku

6. **HTTPS:** should be set to On by checking the box.
Server
Environment Selection
Custom Environment
Custom Connection
Server
epicsoaptest.provak.org
Path
haiku
HTTPS
Using a secure connection
Remember User ID
Remember User ID
Personailization
Initial Activity
Patients
Initial Patient Activity
Custom Connection
Server
epicsoaptest.provak.org
Path
haiku
HTTPS
Using a secure connection
Remember User ID
Remember User ID
Initial Activity
Patients
Initial Patient Activity
About
Information about Haiku
Features Haiku/Canto will have on initial access:

Find Patients in the System

- Access your patient lists
- Access your outpatient schedule
- Search the database for patients

Review Patient Information

- Keep up to date on the patient’s status
  - Problem list
  - Medications
  - Allergies
  - Immunization history
  - Past medical history
  - Demographics

- View reports about outpatient encounters
  - Visit information
  - Visit diagnosis
  - Notes
  - Vitals
  - Order summary

- View reports about inpatient encounters
  - Admission information
  - Notes
  - Vitals
  - Active orders
  - Discharge orders
  - Discharge instructions

- Review previous encounters
- Review lab results
  - Table of components and results
  - Line graph to visually represent and compare results

- Contact members of the patient’s care team
- Review and act on Staff and Results messages from In Basket

Features that will be added in the future:

- Dictate progress notes and letters while reviewing a patient’s chart (not currently released – Future Development)
- Take a patient photograph to update the demographics photograph that appears in Haiku and Hyperspace (not currently released – Future Development)
- E-prescribing (not currently released – Future Development)