

# Sample Explanation of Charges


## for services provided at Providence Hospitals

Facility where services were provided.

Mailing address of the person responsible for this account.

Letter of explanation.

Customer Service Department contact information.



**PROVIDENCE**  
Health & Services

Providence St. Vincent Medical Center  
P.O. BOX 3396  
PORTLAND, OR 97208-3396

\_\_\_\_\_  
JOHN DOE  
1234 ANYWHERE ST  
\_\_\_\_\_  
PORTLAND, OR 97213  
\_\_\_\_\_

Dear JOHN DOE,

Thank you for choosing Providence Health & Services for your health care services. This statement lists a summary of the charges for JOHN DOE who had OUTPATIENT SERVICES on 09/15/10. These services were request or provided by ROBERT SMITH.

**Your insurance has been billed. If the insurance listed in the blue box above is not correct, contact us.**

If your insurance does not pay within 30 days or you have questions regarding your benefits, contact your insurance company. You will receive a monthly statement until this account is paid in full.

Physicians, surgeons, radiologists, anesthesiologists and other specialists may bill separately for their services. If you have questions about bills from other providers, please contact them directly.

**Customer Service**  
Phone: **503-215-4300** or toll-free at **877-215-7833**  
Hours: Monday - Friday: 8:00am - 8:00pm  
Saturday: 9:00am - 1:00pm.

Thank you again for choosing Providence Health & Services.

SAMPLE

**Patient Information** Date 09/30/10

Name:	JOHN DOE
Reference Number:	C00000000
Account Number:	V1234567890
Date of Service:	09/15/10
Service Provided:	OUTPATIENT
Insurance:	PHP
<b>Total Balance:</b>	<b>\$200.00</b>

View your account online.  
Visit [www.myProvidence.org/mybills](http://www.myProvidence.org/mybills) to sign up.

Summary of patient information including your reference and account numbers. We will ask you for your reference number if you contact us by phone.

This important message will say either "this is a bill" or "this is not a bill". If your message says "this is a bill", a payment coupon will be at the bottom of the page with the amount you owe.

Total charges and credits for this account. Credits can include patient payments, insurance payments, and adjustments.

The total balance remaining on this account. If a total balance is due from you, a payment coupon will be at the bottom of the page.

**EXPLANATION OF CHARGES**

**This is not a bill.**

<b>Charges</b>	
LABORATORY	\$200.00
<b>Total Charges</b>	<b>\$200.00</b>
<hr style="border: 0.5px solid black;"/>	
<b>Total Balance</b>	<b>\$200.00</b>

Explanation of Charges