

Providence Hospice

Serving Long-Term Care Communities

Coordinating care for a better patient experience

Providence Home Services cares for residents of long-term care communities at every stage of illness with a continuum of care and support, including:

- Providence Home Health
- Providence Home Health Palliative Care
- Providence Hospice
- Providence Connections Palliative Care Consultation Service

Our philosophy of care

Providence Hospice offers expert, compassionate care to the residents of your care community as they face the end of life. We emphasize pain and symptom management, spiritual care and emotional support.

Each resident is special. That's why we tailor our team approach to the specific needs of each resident and his or her family. We do this by honoring the patient's ethnic, cultural and religious background and by respecting his or her values and wishes.

Goals of care are individualized in order to best meet patient and family needs for pain and symptom management and anticipatory grief and bereavement support.

We know your residents have a choice in health care and hospice providers. As hospice professionals, we are honored to be invited into their homes at such a sacred time.



Patients and/or their families are contacted by hospice within two hours of the physician's referral. Admission time is arranged according to the convenience of the patient and family.

The hospice team in long-term care communities

Providence Hospice provides compassionate, caring service through an interdisciplinary team approach. This team includes:

- The resident and his/her family members
- The resident's personal physician
- The resident care manager, director of nursing service and/or other staff members

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- Providence Hospice medical director (board-certified in hospice and palliative medicine)
- Providence Hospice staff physicians and nurse practitioners (board-certified or candidate board-certified in hospice and palliative medicine)
- RNs (available 24 hours a day)
- Hospice aides, social workers and chaplains

The benefits to your long-term care community

- Visitation and evaluation of the resident, upon your request
- Comprehensive case management, working closely with the patient's physician and your facility
- Medication, supplies and staff education related to the patient's terminal diagnosis
- Hospice aides scheduled to meet the needs of the resident and your staff
- Free-of-charge community education and in-services by our nurse educator. Many of the classes provide continuing education credits. (Please see our Long-Term Care Education Series brochure for specific classes.)
- Consistent teams of clinicians and volunteers, allowing your staff to build trusting relationships with the hospice team
- Vigil volunteers who can be called upon on short notice to sit with residents in their last hours

- Spiritual and emotional support for staff following the loss of a resident
- Social workers
- Chaplains
- Hospice aides
- Specially trained volunteers
- Music-thanatologists
- Pet therapists
- Massage therapists and acupuncturists
- Bereavement support for family members

To make a referral:

In the Portland area,
503-215-CARE (2273)

In the Columbia Gorge area,
541-387-6449

www.providence.org/hospice

OUR MISSION

As people of Providence, we reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

OUR CORE VALUES

Respect, Compassion, Justice, Excellence, Stewardship

Providence Health & Services, a not-for-profit health system, is an equal opportunity organization in the provision of health care services and employment opportunities.