OUR MISSION
As people of Providence, we reveal God’s love for all, especially the poor and vulnerable, through our compassionate service.

OUR CORE VALUES
Respect, Compassion, Justice, Excellence, Stewardship

In Oregon:
Providence Newberg Medical Center
(Serving NW Oregon and SW Washington)
503-537-1463 or 800-556-2009

Providence Medford Medical Center
(Serving southern Oregon)
541-732-5054

In Washington:
Providence Hospice and Home Care
of Snohomish County
(Serving King and Snohomish counties and Camano Island)
425-261-4828 or 877-512-7111

Providence Spokane Lifeline Program
(Serving Spokane and Stevens counties)
800-556-2009

Providence St. Mary Medical Center
(Serving SE Washington and NE Oregon)
800-556-2009

In Alaska:
Providence Alaska Medical Center
907-273-0554

Providence Kodiak Island Medical Center
907-481-2490

www.providence.org/lifeline

Providence Health & Services, a not-for-profit health system, is an equal opportunity organization in the provision of health care services and employment opportunities.
What can Providence Lifeline do for you?

If you fall or experience a medical emergency, every second counts. Such situations are worse if you’re alone and can’t get immediate medical help. Delayed medical care can jeopardize your recovery and your independence.

Providence Lifeline Medical Alert Service gives you simple, fast access to emergency help 24 hours a day, 365 days a year.

Providence Lifeline Medical Alert Service is:
- Trusted by thousands of subscribers
- Recommended by health care professionals
- Key to giving people the peace of mind and confidence to live independently at home

Button signal range may vary due to environmental factors. *AutoAlert does not detect 100 percent of falls. If you are able, you should always press the button yourself when you need help.

How Providence Lifeline service works

1 Connect with help.
   If you experience a medical emergency, simply push your Lifeline help button. Call any time, day or night, and you will instantly be connected to a 24-hour response center.
   If you have the added protection of our AutoAlert option, your AutoAlert button will automatically place a call for help if it detects that you have fallen and are unable to push the button yourself.

2 Hear a reassuring voice.
   After you press the button, a trained emergency response associate will talk with you, access your profile and assess your situation.

3 Help is on the way.
   The response associate will immediately call the person you’ve listed as your emergency contact and appropriate emergency services, based on your specific needs. The response associate will stay in touch with you until help arrives.

Choose a Communicator

Landline Communicator
The Landline Communicator works with your pendant or wrist-style help button and communicates with most landline telephone services to provide a direct, two-way connection to a 24-hour monitoring center.

HomeSafe Wireless Communicator
The HomeSafe Wireless Communicator offers high quality, two-way audio with battery backup without the need for a landline telephone.

Choose a Help Button

Standard Lifeline Service
Our standard service includes your choice of a pendant or wrist-style help button.

Lifeline with AutoAlert*
In addition to the pendant style button you can push yourself, this enhanced device can detect falls and automatically place a call for help if you are unable to push the button. This protects you in case you become disoriented, immobilized or unconscious.

Lifeline GoSafe
The GoSafe system offers the most independence, allowing you to feel safe and secure wherever you might be. Two-way voice communication transmits directly through the pendant. GoSafe also includes AutoAlert fall detection capabilities.

Keep your independence. Call today!